



Helping Families in Need Society

Warehouse: 1679 Gilmore Avenue, Burnaby
Office: 4095 1st Avenue, Burnaby, BC V5C 3W5
Tel: 604-294-3087 24 hrs www.helpingfamiliesinneed.org

NEW 2017 REFERRAL FORM

Valid only in 2017. See our website for a current form.

Date Issued _____
Valid for 30 days only.

PLEASE NOTE: All New Immigrants and Refugees must pre-arrange an appointment and must be accompanied by a settlement worker. One family (maximum 2 people) per agency per appointment. NO EXCEPTIONS. 604-294-3087
All non English speaking referrals will also be helped by appointment only and must be accompanied by a translator (over 18 yrs.)

Who are you referring? Name _____

Address that they will be living at: _____

What agency is referring them: (A business card **MUST** be attached) _____

Please Note: *You are responsible for the behaviour of your client and will be notified if there is a problem.*

Your Name _____ Email _____

DO NOT MAIL OR EMAIL THIS FORM. YOUR CLIENT MUST BRING THIS FORM WITH THEM.

TO THOSE BEING REFERRED - PLEASE READ CAREFULLY & COME PREPARED!

We are only open one day a week at 4pm. SEE OUR CALENDAR FOR DATES.

YOU MUST BE IN LINE AT 4PM TO ENSURE THAT YOU WILL BE SERVED. NO PARKING ON OUR LOT.

Maximum 2 people per referral. NO CHILDREN/BABIES UNDER 16 years PERMITTED ON OUR PROPERTY!

WHERE TO COME 1679 Gilmore Avenue at 1st Avenue in Burnaby (4 blocks north of the Gilmore skytrain station.

On your first visit you will be interviewed and you will choose furniture and household goods from our warehouse.

Bring a truck or van (without seats please) to take away the free furniture and household goods. **OR**

If you need us to drop off the furniture items make sure that you have the money to pay for this service.

\$80 - \$200 depending on the amount of furniture and the distance travelled. (see below) Cash only.

We drop off at the door and do not take the furniture in elevators or up or down stairs.

IMPORTANT: On your first visit to our warehouse you MUST bring with you:

- This referral form which must be dated and complete. Photo Identification
- Something **other than this form** showing your current address: a phone bill, a hydro bill, rent receipt.
 OR a letter from the person referring you confirming your current address.
- NOTE:** There is a NON-REFUNDABLE \$10 (per family) REGISTRATION FEE \$20 Fee for appointments
We do not accept credit cards or personal cheques. **Cash Only** - We do not accept \$50's or \$100's.

DROP OFF FEE PER LOAD (unused fee refundable on request within 14 days of payment - receipt must be presented.

\$80 Burnaby, \$80-\$125 New West, \$100 - \$125 Coquitlam / Port Coquitlam & parts of Vancouver and the North Shore

\$150-\$200 Surrey, Delta, Richmond, Maple Ridge + bridge tolls if applicable. **All Drop Off Fees are subject to change without notice.**

CALENDAR OF OPEN NIGHTS SHOULD BE PRINTED ON THE SECOND SIDE OF THIS FORM

FORM MUST BE COMPLETED IN FULL BEFORE PRESENTING TO US.



HELPING FAMILIES IN NEED SOCIETY

2017 CALENDAR



We're Open



We're Closed

JANUARY						
Su	Mo	Tu	We	Th	Fr	Sa
1	X	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

FEBRUARY						
Su	Mo	Tu	We	Th	Fr	Sa
			1	2	3	4
5	6	7	8	9	10	11
12	X	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28				

MARCH						
Su	Mo	Tu	We	Th	Fr	Sa
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

APRIL						
Su	Mo	Tu	We	Th	Fr	Sa
1/2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	X	18	19	20	21	22
23	24	25	26	27	28	29
30						

MAY						
Su	Mo	Tu	We	Th	Fr	Sa
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	X	23	24	25	26	27
28	29	30	31			

JUNE						
Su	Mo	Tu	We	Th	Fr	Sa
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	

JULY						
Su	Mo	Tu	We	Th	Fr	Sa
1/2	X	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

AUGUST						
Su	Mo	Tu	We	Th	Fr	Sa
		1	2	3	4	5
6	X	8	9	10	11	12
13	14	15	16	17	18	19
20	X	22	23	24	25	26
27	X	29	30	31		

SEPTEMBER						
Su	Mo	Tu	We	Th	Fr	Sa
					1	2
3	X	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

OCTOBER						
Su	Mo	Tu	We	Th	Fr	Sa
1	2	3	4	5	6	7
8	X	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

NOVEMBER						
Su	Mo	Tu	We	Th	Fr	Sa
			1	2	3	4
5	6	7	8	9	10	11
12	X	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

DECEMBER						
Su	Mo	Tu	We	Th	Fr	Sa
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	X	19	20	21	22	23
24/31	X	26	27	28	29	30