



# Helping Families in Need Society

Warehouse: 1679 Gilmore Avenue, Burnaby, BC  
Office: 4095 1st Avenue, Burnaby, BC V5C 3W5  
Tel: 604-294-3087 24 hrs www.helpingfamiliesinneed.org

## NEW 2020 REFERRAL FORM

Form valid only in 2020. See our website for a current form.

DATE ISSUED \_\_\_\_\_

(valid for 30 days only) \_\_\_\_\_

### **PLEASE READ WITH YOUR CLIENT BEFORE YOU COMPLETE THIS REFERRAL FORM**

You must arrange to have a support worker or society volunteer available for ALL new immigrants and refugees with an interpreter if required. One family (maximum 2 people) per agency per night. NO EXCEPTIONS. NO CHILDREN UNDER 16 All other Non-English speaking referrals must be accompanied by a translator over 18 years.

We help your client only ONCE in their lifetime. On their first visit we will help in any way we can. They should have a way to take the used furniture and household items with them or have the CASH to pay for drop off. We drop off the furniture only. We will then arrange a second appointment for the following week to help your client with anything else they may need. **We reserve the right to refuse service to referrals who do not follow our policies and procedures.**

**YOUR BUSINESS CARD MUST BE ATTACHED. MINISTRY STAMP IS ACCEPTABLE.**

**DO NOT MAIL OR EMAIL THIS FORM. YOUR CLIENT MUST BRING A HARD COPY OF THIS COMPLETED FORM WITH THEM.**

Client's Name \_\_\_\_\_

Address (living at) \_\_\_\_\_

Phone # \_\_\_\_\_

### **INFORMATION FOR YOUR CLIENT**

**WHERE TO COME** 1679 Gilmore Ave at First Ave in Burnaby 4 blocks north of the Gilmore skytrain station.

**WHEN** **Monday nights 4pm** (Tuesday if Monday is a holiday) See our calendar for open dates. You **MUST** be in line by 4pm to get a #. We can help 10 families only per open night.

**STREET PARKING ONLY** Maximum 2 people per referral.

**NO CHILDREN/BABIES UNDER 16 YEARS PERMITTED ON OUR PROPERTY**

**Do not come on our property earlier than 3:30pm.**

**Please note: NO WASHROOMS**

#### **WHAT TO BRING**

- This **Completed** Referral Form
- PHOTO ID
- Something other than this referral form with your current address on it. This address **MUST** match the address on this referral form. ie: hydro or phone bill, rent receipt (can also be in your phone)
- Non-refundable **\$20** (per family) registration fee. **CASH ONLY**

**TAKE AWAY OR DROP OFF** All furniture must be removed from our warehouse the night it is selected. Exception: drop offs which will be done the next day..

**All furniture and household items are second hand and are free.** Bring a truck to take away the chosen items OR bring the **CASH** to pay for our drop off service. The items selected will be dropped off near the door the following day. We do not take the furniture in elevators or up or down any stairs. Burnaby \$80 - New West \$80 Except \$125 Queensborough Coquitlam/Port Coquitlam & parts of Vancouver and North Van \$100 - \$125 Surrey, Delta, Richmond, Maple Ridge \$150 - \$250

**Other areas or to confirm, please email hfins@telus.net for a quote.**

**Drop off fees are subject to change without notice. CASH ONLY**



# HELPING FAMILIES IN NEED SOCIETY

## 2020 CALENDAR



We're Open



We're Closed

JANUARY						
Su	Mo	Tu	We	Th	Fr	Sa
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

FEBRUARY						
Su	Mo	Tu	We	Th	Fr	Sa
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29

MARCH						
Su	Mo	Tu	We	Th	Fr	Sa
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

APRIL						
Su	Mo	Tu	We	Th	Fr	Sa
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

MAY						
Su	Mo	Tu	We	Th	Fr	Sa
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24/31	25	26	27	28	29	30

JUNE						
Su	Mo	Tu	We	Th	Fr	Sa
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

JULY						
Su	Mo	Tu	We	Th	Fr	Sa
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

AUGUST						
Su	Mo	Tu	We	Th	Fr	Sa
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30						

SEPTEMBER						
Su	Mo	Tu	We	Th	Fr	Sa
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

OCTOBER						
Su	Mo	Tu	We	Th	Fr	Sa
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

NOVEMBER						
Su	Mo	Tu	We	Th	Fr	Sa
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

DECEMBER						
Su	Mo	Tu	We	Th	Fr	Sa
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		